



Hi everyone,

CBA is very grateful for your support and is pleased to see so many of you enjoying our sessions. Unfortunately, we have still to adhere to restrictions in order to ensure that everyone attending our club is safe. We hope the restrictions will be lifted on 21st of June and we can then accommodate a lot more people in a class.

With this in mind, we realised that there is a need for an optimal booking system, and we would like to make sure everyone has a fair chance to attend. In addition, a limited number of people allows for a better training session for everyone, including the coach. We do not want to restrict anyone but there have been a lot of no-shows whilst many people who wanted to attend sessions could not. This has led to frustration amongst some members and thus we have decided to implement the following policy in order to give everyone a chance to book.

- 1- **We ask you to cancel your booking at least 6 hours before a session is due to start** if for some reason you cannot attend, and to inform the BoxFit WhatsApp group. Members will then be able to book online to acquire the new slot that has become available.
- 2- **If you do not show up 3 times in a row, we will cancel all your remaining bookings.** Of course, you can book again later.

*We are still considering the possibility to ask for fee if members cancel less than 6hrs or does not show despite booking.*

We fully understand that the vagaries of life can change your priorities and we will be understanding, but there has been complains and frustration and ask members to act responsibly.

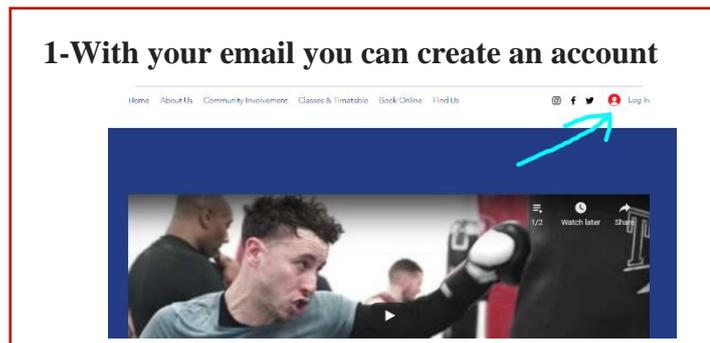
Cuban Boxing Academy

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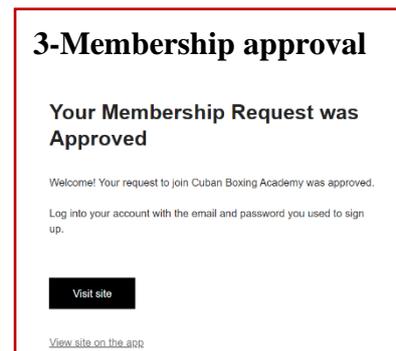
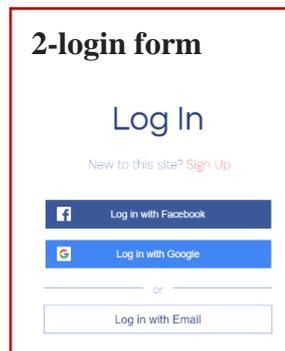
### **Creating an account:**

You can easily create an account online from the website by clicking on the icon on the right (shown with the blue arrow).



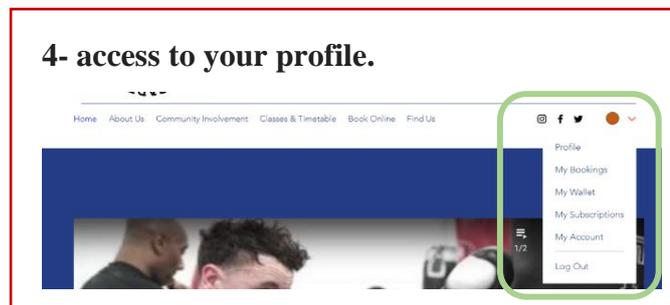
### **Login Form and Approval:**

You will be directed to a login form where you simply have to put your email and create your password. You will then receive a membership approval (it is a website membership and not the CBA membership though).



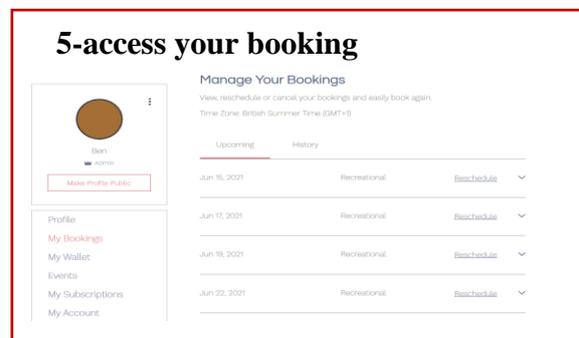
### **Your Profile:**

With the drop-down menu on the right, you can access your profile. Subscription, online payments, wallet and special events have yet to be implemented.



### **Your Bookings:**

Within your profile you can easily access your booking details and manually cancel them. Payment, still happen at the club and we are looking at the best option to eventually implement it online.



*All these functionalities work with a smartphone.*

If you have any questions or suggestions, please feel free to let us know.

With very best regards,

Ben on behalf of CBA Team



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